

adaptalift
TRUCK RENTALS

Fair Wear and Tear Guide



1800 851 281

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The following document provides a guide to what is, and is not, acceptable Fair Wear and Tear under the Adaptalift Truck Rentals Fair Wear and Tear Guide for heavy commercial vehicles and trailing equipment with a Gross Vehicle Mass (GVM) or Aggregate Trailer Mass (ATM) greater than 3.5 tonnes. By taking responsible steps to ensure the equipment is properly operated and cared for, operators can avoid possible repair related costs at the end of the equipment hire.

On the return of the Equipment an End of Hire Inspection is completed and the condition of Equipment compared to the Pre-Hire Inspection.

We encourage the operator to perform its own inspection during the handover of the Equipment. The operator will also be invited to take any time stamped photographs of any pre-existing damage before leaving the rental location.

If any damage to the vehicle is **not** visible or noted in the Pre-Hire Inspection report, it will be deemed that the damage was not present at the Pre-Hire Inspection. The operator must take additional time stamped photos of any damage not included in the Pre-Hire Inspection report prior to leaving the rental location and notify Adaptalift Truck Rentals of any items or concerns.

Please make sure you have read and fully understand this Fair Wear and Tear Guide before you drive away. The distinction between reasonable fair wear and tear and unacceptable damage is clearly outlined in this guide. Damage caused intentionally or negligently is never fair wear and tear (even if it falls within what would be considered reasonable Fair Wear and Tear) and is always the operators/hirers responsibility to report and repair.

Please contact Adaptalift Truck Rentals for assistance on 1800 851 281.

Fair Wear & Tear (FWT)

The following list of items is a guide to indicating what is and is not considered Fair Wear and Tear (FWT) by Adaptalift Truck Rentals Pty Ltd.

Items covered under Fair Wear and Tear – not chargeable to operator/Hirer (unless caused by any intentional or negligent act or omission)

Category	Covered
Windscreen and Glass	<ul style="list-style-type: none">Minor and infrequent stone chips less than 10mm that can be repaired.
Lights	<ul style="list-style-type: none">Light bulbs, except where caused by damage.
Tyres	<ul style="list-style-type: none">Normal wear from on-road useMinimum tread depth of at least 5mmFitment of recognised tyre brands e.g. Haulmax, Firestone, Bridgestone, Good Year, or Michelin. Other tyre choices are only permitted where approved in writing by ATR.
Wheels and Rims	<ul style="list-style-type: none">Minor and light Scuffing & Scratches
Exterior bodywork	<ul style="list-style-type: none">Minor, light and infrequent scratches <20mmMinor and infrequent Stone Chips from general road useMinor scuffing and wear to guardsMarker plates that have worn over the passage of time.
Cleanliness	<ul style="list-style-type: none">Cleaning resulting through normal considerate use of the equipment. e.g. light exterior road grime and wipe down of interior surfaces.

Items not covered under Fair Wear and Tear – chargeable to the operator/Hirer

Category	Not Covered
Windscreen and glass	<ul style="list-style-type: none"> • Cracks, chips, bullseyes, stars or discolouration to any glass surface which would make the vehicle un-roadworthy. • Multiple stone chips or damage (such as scoring, sandblasting or severe discolouration) that interferes with the driver's view. • The calibration of radar and sensor systems where new windscreens have been fitted to the vehicle.
Lights	<ul style="list-style-type: none"> • Cracked, broken, damaged or missing headlights, indicators, side marker lamps, lenses, reflectors or taillight assemblies.
Mirrors	<ul style="list-style-type: none"> • Damaged or missing mirrors, mirror covers or mirror glass
Radar	<ul style="list-style-type: none"> • Non-operational or damaged radar equipment • Water damaged radar
Tyres	<ul style="list-style-type: none"> • Minimum tread depth less than 5mm • Puncture, flat Spot, scallop and side wall damages • Cuts or damage to tyre side wall or tread • Stone drilled or damage caused by sharp stone or rock surfaces where stones or rocks either become caught in tread grooves (or between dual tyres) or cause damage to the tread or carcass of the tyre. • Excessive tyre wear not in keeping with the normal wear and the condition of the tyre with which the equipment was supplied. • Unauthorised fitment of non-recognised tyre brands or Retread Tyres.
Wheels & Rims	<ul style="list-style-type: none"> • Bent, Heavy Scuffing & Scratches, Missing Wheel Nut Covers or Nut Indicators • Damage to rims or nuts as a result of impact.
Interior Cabin	<ul style="list-style-type: none"> • Unauthorised drilling for hirers accessories and equipment. • Tears, Rips, Holes, Stains, Heavy odors or soiling to seats, curtains, mattresses and upholstery. • Fridge left excessively dirty • Smoke or vape odor - Cleaning will be charged back to customer if found. • Inoperative or jammed slide out drawers or cabinets • Missing or damaged switches, knobs and interior trim.
Exterior Cabin and Bodywork	<ul style="list-style-type: none"> • Heavy and Deep Scratching >20mm • Any Paint damage due to Chemical use, Bird Droppings, Sticker and Decal removal or Red Dirt Damages. • Discoloration or Staining of Aluminum tanks and Bullbars due to operational environment and acid treatments. • Any Dents >20mm • Damaged, Scuffing, Missing, Cracked, Holes. • Heavy Dents, Gouges, Cracks, Unauthorized Drilling.

	<ul style="list-style-type: none"> • Heavy Staining due to chemical and harsh operating environments • Damage to handrails • Damage to tool boxes or tool box hinges • Damaged door hinges that prevent the door from closing properly or rubbing of adjacent panel covers.
Chassis, guards and mudflaps	<ul style="list-style-type: none"> • Damaged chassis, including but not limited to; Heavy Dents, Gouges, Cracks, unauthorised Drilling • Bent or damaged bulbar or deck plate • Damaged or punctured holes in guards, missing guards or mudflaps, excessively worn or damaged chevron marker plates.
Turntable / Fifth Wheel	<ul style="list-style-type: none"> • Excessive scoring or wear to the turntable friction plate • Impact damage • Jaw damage • Damaged locking mechanism or extension handle.
General Mechanical	<ul style="list-style-type: none"> • All repairs required due to exceeding service intervals as advised or detected while on hire. • Repairs required by not reporting or observing issues, faults and warnings in a timely manner. • Damage as a result of incorrect vehicle use including but not limited to over-revving and/or incorrect gear selection • Damage as a result of incorrect, substandard or contaminated fuel or ad-blue use • Major leaks or defects in the driveline, mechanical, electrical, electronic, compressed air, air valve, hydraulic components or systems (unless such defect is a manufacturer defect)
Cleanliness	<ul style="list-style-type: none"> • Heavy staining, Red Dirt, Spillages and contaminants, corrosion due to environment or chemical exposure.
Additional Equipment	<ul style="list-style-type: none"> • Damaged or missing Suzi Coils, Trailer lead, couplings or EBS lead. • Missing Items supplied with the vehicle or equipment, including but not limited to: panels, keys, fuel caps, adblue caps, aerials, horns, UHF equipment, Tool kits, spare wheels, lift out gates, fire extinguishers, wheel chocks etc.
Hydraulics	<ul style="list-style-type: none"> • Damage or major leaks to hydraulic hoses or couplings • Functional hydraulic ramps
Trailer deck plate / floor and body	<ul style="list-style-type: none"> • Damaged chassis, drawbar, tow eye, king pin, landing legs or combing rail • Damage or major dents to trailer floor • Damaged or missing hubometer • Damaged or missing twist locks or lift out gates • Any damage or tears to curtains • Damaged buckles, latches or door hardware • Damage to sliding gate assemblies or rails

Contact and support information

Our standard hours are Monday to Friday 9.00am to 5.00pm. If you require information or help, please contact us via the following means:

Phone **1800 851 281**

Email enquiries@adapta lift truckrentals.com.au

Address **501 Robinsons Road (entry off Agar Drive), Truganina
VIC 3029**

Web www.adapta lift truckrentals.com.au
